



Quality Policy

Stephens & George Limited is pledged to consistently provide, products which conform to the specified requirements of its Customers, the Company and any applicable Statutory or Regulatory Body.

The Company will seek the active participation and co-operation of its staff at all levels to maintain measurable, accountable Quality Assurance.

The Company has prepared and documented a Quality Management System (QMS) which aims to meet Customers requirements by controlling all of the processes employed and thus preventing errors. Quality Assurance is essential in all work undertaken by Stephens & George Limited, the Quality Management System is mandatory and is adhered to by every member of staff, at all times.

The Quality Assurance programme of Stephens & George Limited seeks to address, as a minimum, the requirements of ISO 9001:2008.

Particular emphasis is given to Continuous Improvement by all employees and a philosophy of Prevention, rather than Correction. This is further consolidated by the Stephens & George Limited Training system which seeks to promote personal betterment for all employees.

We firmly believe that accreditation to ISO 9001:2008 is essential in our commitment to Customer Satisfaction, continued growth and improvement of our company.

Copies of this Quality Policy will be provided to all interested parties upon request.

Andrew L G Jones
Group Managing Director

Date: 05.01.11 January 2011